



## Common Service Rates

<b>Standard Diagnostic Fee:</b>	<b>\$29.99</b>
<b>Priority Service:</b> (front of the line)	<b>\$69.99</b> Plus Parts and Labor.
<b>Standard Labor Fee:</b>	<b>\$79.99</b> per Hour.
<b>Windows O.S. Reload:</b> *	<b>\$79.99</b> (With Document Recovery <b>\$119.99</b> )
<b>Mac / Linux O.S. Reload:</b> * (Reload of original OS only, No upgrades. Additional fees apply for document recovery over 50GB.)	<b>\$49.99</b> (With Document Recovery <b>\$89.99</b> )
<b>Document / Data Recovery:</b> ** (Data files are considered to be: Documents, Spreadsheets, Presentations or other user created data; <b>NOT</b> installed programs. Programs must be reinstalled by the user. This service includes virus scan of all data)	<b>\$79.99</b> (per 50GB of data, \$30 per additional 50GB)
<b>Disaster Data Recovery (corrupted / Inaccessible):</b> ** (Data files are considered to be: Documents, Spreadsheets, Presentations or other user created data. <b>NOT</b> installed programs. This service includes virus scan of all data.)	<b>\$139.99</b> (per 50GB of data, \$50 per additional 50GB)
<b>Full Clean &amp; Optimization:</b> (This includes Spyware/Virus Scan & Removal, Restoration of Internet Connectivity, Disk Integrity Check, Temporary Files Removal and Microsoft® Security Patches and Updates. Some restrictions apply.)	<b>\$89.99</b>
<b>Basic Optimization:</b> (This Includes Temporary Files Removal, Startup optimization, Browser optimization, and restoration of internet activity. This service does <b>NOT</b> apply to infected computers.)	<b>\$49.99</b>
<b>Standard Data Transfer:</b> ** (Data transfer of all contents (Mirror Image) of one drive to another drive of equal or greater size, <b>this is not Data Recovery.</b> ) This includes a diagnostic fee of <b>\$29.95</b> to verify drive integrity. This does not include scanning or removal of viruses. If source drive is ineligible for "Data Transfer" the <b>\$29.95</b> fee will be applied solely.)	<b>\$79.99</b> (per 200GB Hard Disk Size).
<b>Data backup to CD or DVD media.</b> (CD = up to 700 Mb, DVD = Up to 4.5 GB) (Data files are considered to be: Documents, Spreadsheets, Presentations or other user created data. <b>NOT</b> installed programs.)	<b>\$59.99</b> (For the first CD or DVD) <b>\$10.00</b> (Per each additional Disc)
<b>Hardware Installation:</b> (Video, Modem, Audio Card, CPU etc.)	<b>\$9.99 - 29.99</b> plus Parts Cost.
<b>Laptop Screen Replacement:</b>	<b>\$49.99</b> plus Parts Cost.
<b>Software installation:</b> (User Software <b>ONLY</b> this does not apply to the installation of Operating Systems)	<b>\$29.99</b>
<b>Memory Upgrade &amp; Installation:</b>	<b>\$10.00</b> plus Parts Cost.
<b>Anti-Virus/Anti-Spyware Software installation:</b>	<b>\$19.99</b>

*\*(This includes Device Drivers, Updates, Patches and Optimization of the O.S.)*

*\*\* (Physically damaged Hard Disk Drives do not qualify for this service.)*

All Prices subject to 8% Sales Tax.